



## Computer Training

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Training in the workplace is one of your best company investments. Without organized training, time is wasted on employee to employee instruction and often this leads to inefficient methods being multiplied over and over. Your number one resource is your employees, your number one employee investment is training.

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### **Real Project:** Remote Connection

*A York company has many employees who travel within the United States as well as abroad. They needed employees to connect to the company network on the road as well as PDA connection for email.*

### **Solution:** Call Willis Consulting of York

*Willis Consulting installed an ISA server that provided both a firewall but also an access port for remote connections. A dedicated server to handle PDA connectivity to the email system was also installed. Client VPN Software was installed on each employee laptop that not only checked for authentication but also verified that the anti-virus is updated on the laptop before connecting it to the network. But this is only half of the project...there is the need for training.*

*Training sessions were developed and taught to each employee utilizing the system. This not only ensures the employees understands the new system, but minimized "tech-support" calls during all hours of the day.*

- Microsoft Office
- Windows XP and VISA
- ERP Training
- Technical Training
- Training Manuals
- Test Development and Testing
- Company Certifications
- CAD Training
- MS Outlook / Webmail
- Training Facilities
- Computerized Equipment Training
- Call for more Details!

